

We have prepared a quote for you

NICE Inform Recording Solution

Quote # QT000255 Version 1

Prepared for:



Mamaroneck Village Police Department

Joe Marselle jmarselle@vompd.com





Executive Summary

Since 1976, BEI Holdings, Inc. (DBA: Business Electronics) "BEI" has been a full service customer driven result oriented company, providing cutting-edge digital video and audio recording systems. Our solution advisor will provide you with the most reliable Call Recording, Interview Room Recorder, Intrusion detection, Access Control & Video Surveillance products & services available today.

BEI's advanced product portfolio that provides Recording & Business Security Solutions are used in Public Safety, Contact Centers and a multitude of others markets. BEI's expertise is unmatched in New England and as we specializes in providing in, Work Force Optimization, VoIP Recording, Quality Assurance, Access Control, Interview Room Recording & Intrusion Detection products.

As BEI continues to evolve to assist in increasing the effectiveness and efficiency of call center management, by providing the agent monitoring, recording & reporting tools need to manage you center. Additionally, as regulatory standards continue to evolve, all of our Public Safety offerings are designed to comply with Next Gen 9-1-1 and with our consultative approach, we continue to help businesses & agencies like yours to increase efficiency, better manage costs, and implement forward thinking strategies with their office communication & security processes and provide the tools needed that will have a positive impact to your bottom line.

Our award winning experienced staff is ready to assist you with all phases of planning, design, installation and maintenance of our solutions, which will ensure proper installation, ongoing support and maintenance of your investment. We have certified technicians on staff serving a territory that spans from Maine to Maryland. (CT, NY, MA, NJ, DE, PA, MD, RI & NH) to ensure that your Recording or Business Security system needs are handled as quickly and efficiently as possible.



Project Overview

The NICE Inform R.10 for the Mamaroneck Village Police Department will consist of (1) NICE Inform turnkey solution on a WIN2019 server with (34) channel licenses for Communications recording. NICE Inform Browser-based Incident Reconstruction Search & Playback application will be installed and programmed. BEI will train all users.

** BEI will continue support for the existing Verint Audiolog for 120 days from the time of cutover to the new NICE system, to allow access to the recording on the system being replaced at no additional charge. **

NICE is on the NY OGS State Contract # PM68145

NICE Software & Licensing

| Qty | Product Details | Price | Ext. Price |
|----------------------------------|---|----------|------------|
| NICE Inform Software & Licensing | | | |
| 34 | NPS-INF-ESNT-1CH - NICE Inform Essential Channel License Release 10 | \$260.00 | \$8,840.00 |
| 34 | NPS-INF-ESNT-LOCAA-PPC - NICE Inform Essential ANI / ALI Annotation | \$80.00 | \$2,720.00 |

Subtotal: \$11,560.00

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Server Hardware, Software & Licensing

| Qty | Product Details | Price | Ext. Price | |
|---------------|---|------------|------------|--|
| Server Hardwa | Server Hardware | | | |
| 1 | NPS-INF-ESNT - Essentials Recorder | \$9,260.00 | \$9,260.00 | |
| 2 | 8GB Internal Ram | \$0.00 | \$0.00 | |
| 1 | HP 500W Hot Swapable Power Supply (Adds Redundant Power) | \$0.00 | \$0.00 | |
| 1 | Microsoft Windows Server 2019 Standard License (up to 16 Cores) | \$0.00 | \$0.00 | |
| 1 | Microsoft Windows 2019 (5) Client Access License | \$0.00 | \$0.00 | |
| 1 | SQL 2019 64 bit Server Client Access License | \$0.00 | \$0.00 | |
| 1 | SQL 2019 64 bit User Client Access License | \$0.00 | \$0.00 | |
| 1 | MySQL Server license (Standard Edition) | \$0.00 | \$0.00 | |

Subtotal: \$9,260.00

Professional Services

| Qty | Product Details | Price | Ext. Price |
|-----|--|------------|------------|
| 1 | Project Management, Installation, Programming & Training | \$1,750.00 | \$1,750.00 |
| | | Subtotal: | \$1,750.00 |

Maintenance

| Qty | Product Details | Price | Ext. Price |
|----------------------------------|---|------------|------------|
| Maintenance & Software Support | | | |
| Warranty (1st Year) | | | |
| 1 | M1N-Recorder Full Parts & Labor 8:30AM-5:00PM M-F | \$0.00 | \$0.00 |
| 1 | SM2N-NICE Tier II Remote Maintenance & Support | \$570.00 | \$570.00 |
| Extended Maintenance (Years 2-5) | | | |
| 4 | M1N-Recorder Full Parts & Labor 8:30AM-5:00PM M-F | \$1,710.00 | \$6,840.00 |
| 4 | SM2N-NICE Tier II Remote Maintenance & Support | \$760.00 | \$3,040.00 |

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6 Capital Drive Wallingford, CT 06492 http://www.beiinc.com (203)741-9301



Subtotal: **\$10,450.00**

Discount

| Qty | Product Details | Price | Ext. Price |
|-----|---------------------------|--------------|--------------|
| 1 | Customer Loyalty Discount | (\$2,000.00) | (\$2,000.00) |
| 1 | Additional BEI Discount | (\$2,680.00) | (\$2,680.00) |

Subtotal: (\$4,680.00)

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Prepared by:

Business Electronics

Rich Bartoli (203)741-9337 Fax (203)741-9291 rich.bartoli@beiinc.com

Prepared for:

Mamaroneck Village Police Department

169 Mt. Pleasant Avenue Mamaroneck, NY 10543 Joe Marselle (914) 806-0080 jmarselle@vompd.com

Quote Information:

Quote #: QT000255

Version: 1

Delivery Date: 12/16/2021 Expiration Date: 03/15/2022

Quote Summary

| Description | Amount |
|---------------------------------------|--------------|
| NICE Software & Licensing | \$11,560.00 |
| Server Hardware, Software & Licensing | \$9,260.00 |
| Professional Services | \$1,750.00 |
| Maintenance | \$10,450.00 |
| Discount | (\$4,680.00) |

Total: \$28,340.00

Payment Options

| Description | Payments | Interval | Amount |
|------------------------|----------|----------|-------------|
| Term Options | | | |
| BEI Terms & Conditions | 1 | One-Time | \$28,340.00 |

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Mamaroneck Village Police Department

Summary of Selected Payment Options

| Description | Amount |
|--------------------------------------|-------------|
| Term Options: BEI Terms & Conditions | |
| Total of Payments | \$28,340.00 |

- WARRANTY INFORMATION: System fully warranted for 12-Months, parts and labor.
- ORDER PROCESSING: Purchase Order to start the ordering process.
- DELIVERY: Please allow estimated 30-60 days from date of written purchase order (or date of first payment when applicable) for delivery.
- Custom equipment orders may not be returned. Stock merchandise and accessories may be returned if in the original packaging provided a restocking fee of not less than twenty-five percent (25%) or such greater restocking fee as determined by our supplier
- This quote does not include State taxes. Customer to provide tax exempt certificate or taxes will be added to the invoice.
- Payment terms: Unless otherwise specified, 30% with order, Balance due 30 days after cutover and on final acceptance. A partial payment will bedue, if customer delays delivery/installation for more than 30 days from time that BEI provided notification of equipment receipt.
- QUOTATION IS VALID FOR 60 DAYS

Signature below specifies that the above prices, specifications and conditions are satisfactory and are hereby accepted. The Seller is authorized to do the work as specified. Payment will be made as outlined, and I (the customer) agree to all conditions outlined in this quote.

Business Electronics

Signature: Name: Rich Bartoli Title: Vice President Date: 12/16/2021 Signature: Joe Marselle Date: 12/16/2021

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^{*}State sales tax is in addition where applicable