



Village of Mamaroneck  
2021-2022 Weather Service Renewal Agreement

Village of Mamaroneck  
123 Mamaroneck Ave  
Mamaroneck, NY 10543

June 1, 2021

Attn: Courtney Wong  
RE: 2021-2022 Weather Service Renewal Agreement

Dear Courtney,

I hope that you, your staff and families have and will continue to remain well. We truly appreciate your partnership and for relying on WeatherWorks with all the uncertainty that this past year has presented us with. I want to assure you that while WeatherWorks continues to follow all state and business guidelines, our product and service delivery will continue to clients uninterrupted and at the same caliber of service that you always rely on.

Attached you will find your **renewal agreement effective on July 1, 2021** for a one-year period. Please review and e-sign your agreement as soon as possible so that your account remains active and up to date. If you need assistance with your renewal contract, please let us know. For any billing related inquiries, you can contact our Accounting Department at (908) 850-8600 x122 or email us at [accounting@weatherworksinc.com](mailto:accounting@weatherworksinc.com).

Over the last year, you should have noticed our new phone system to improve efficiency of our weather briefings, a re-branding of the WeatherWorks company and product logos as well as a refresh to our public facing website. Though it may appear different and more modernized in our 34th year of business, our mission remains steadfast at interpreting and communicating client-specific weather information to support your decision making process. Furthermore, we typically send out a couple surveys each year (spring and fall) soliciting feedback from our clients. We sincerely appreciate the time and effort you take to offer your comments, suggestions and feedback. We firmly believe our clients are the key integral part in helping our operations and development teams make improvements and expand our product offerings.

Below are some of the latest developments at WeatherWorks:

- New pavement forecast section created in our winter storm alerts
- Development of our Refreeze Verification service
- Re-Write and new design of our Mobile app to enhance user experience
- Expansion of Winter Risk™ service into other geographic markets
- Hiring and training of new staff meteorologists improving support to client base
- Begin stage 1 designs of online weather portal for clients

Thanks again for all your support. We looking forward to working with you and your staff this year. We highly recommend that you follow us on our website, monthly newsletters and social media outlets to see some of the latest developments, offerings, and announcements of conferences and trade shows (virtual or in person) that our company will participate in. Please do not hesitate to contact me anytime you have questions or concerns. And always remember, whenever you think of weather, think WeatherWorks!

Always at your service,

Frank Lombardo  
CEO of WeatherWorks, LLC

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A.1230.0121



## Included Services

### Weather Forecast & Storm Alert Service

**\$1,695.00**

#### WINTER STORM ALERTS

Storm alerts are issued to contacts 24-48 hours prior to the anticipated arrival of any precipitation containing any combinations of snow, sleet or freezing rain. Alerts are transmitted as designated by the client (email, fax and/or web page) and provide details on anticipated start, end, intensity, accumulation confidence and any critical hazards that may affect your winter operations. Written updates are at the discretion of the meteorologist on duty but often provide 2-3 updates per day through the duration of the event.

#### WARM SEASON STORM ALERTS

Storm alerts are issued to contacts up to 12 hours prior to the anticipated arrival of any severe storms or tropical systems containing damaging winds, hail, tornado potential and/or flooding rains. Alerts are transmitted as designated by the client (email, fax and/or web page) and provide details on anticipated start, end, intensity, accumulation confidence and any critical hazards that may impact your warm season operations. Written updates are at the discretion of the meteorologist on duty.

#### 24/7 TELEPHONE CONSULTATION

Unlimited telephone consultation with a meteorologist is always available at WeatherWorks for real-time verbal updates and so that we may address your weather related concerns throughout the year. The service may be accessed by designated company personnel only and is limited to 1 primary contact and a backup unless otherwise specified in the contract.

#### CALL-TO-ACTION HEADS UP NOTIFICATION

Rely on our staff of 30 professional meteorologists to monitor your sites 24/7 and provide zero tolerance notification to designated contacts via mobile app, text message or email 1-2 hours prior to the onset of any winter precipitation which may result in a slippery condition and up to 1 hour in advance of warm season severe weather (flooding, damaging winds, tornado, etc). You must download the WeatherWorks mobile app from the Google Play or Apple Store and link your device to your WeatherWorks settings to receive the notification for your region(s).

#### CERTIFIED SNOWFALL TOTALS

Access to the Nation's leading and industry preferred post storm snow and ice verification service. All post storm reports are quality controlled, prepared, certified for accuracy and published online at [www.CertifiedSnowfallTotals.com](http://www.CertifiedSnowfallTotals.com) within 48 hours after the conclusion of each winter event. Reports include a narrative description of the storm event with pertinent details on timing, temperature, wind, etc and zip code resolution totals to the nearest 0.1 inch.

#### DAILY FORECASTS

5 Day forecasts are issued year-round (12 months), Monday through Friday and contain a narrative synopsis of the expected weather pattern and a detailed breakdown of each day's expected weather. Forecast components include anticipated sky cover, precipitation threats, high / low temperature, wind, potential for re-freeze or freeze up conditions (during winter) and potential for severe weather (warm season).

#### LONG RANGE FORECASTS

Components of the service include a blog discussion from our long range meteorologist, an in-depth long range pattern discussion and a predictive outlook for 3 periods extending out to 2 months. Forecasts are updated bi-weekly online (approximately 2 times per month).

#### WEATHER WEB PAGE

Stay on top of the latest weather conditions for your forecast area with access to current conditions, river levels, sunrise / sunset times, drought monitoring and an interactive map displaying radar, satellite and your exact forecast regions. Tropical outlook and tidal information present if applicable.

#### WEATHERWORKS MOBILE APP

Search for "WeatherWorks" and download our FREE app from the Google Play (Android) or Apple Store to maximize the value of your WeatherWorks Storm Alert service. Receive forecasts / storm alerts, heads up notification and report snowfall all within our mobile app for Android and Apple smart phone devices. Once you have the app loaded on your phone you should follow the instructions to link your device to your WeatherWorks settings. Your phone number must be linked to your online account in order to receive forecasts and "heads up" notification for your region(s) on the mobile app. Login to [weatherworksinc.com](http://weatherworksinc.com) and





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proceed to Heads Up Settings and change your prior method over to "APP" to start receiving your "Heads Up" Notifications within the WeatherWorks Mobile App. More new and exciting features will be added to the app over the coming year.

**WEATHERWORKS PUBLICATIONS**

Stay informed of the latest developments at WeatherWorks with our emailed monthly "Weather Tracker" newsletter. Additional special publications include but are not limited to our seasonal Winter Outlook Series, Winter Review, Summer Outlook and Hurricane Forecast.

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Total: **\$1,695.00**

## Upgraded Services

*\* Check off each optional upgrade you wish to include in your service agreement*

☒ Winter Risk

+ \$325.00

Maximize your winter preparations and stay in budget with our detailed winter season long range forecast service. Components of our on-line Winter Risk include: Our "Storm Tracker" section which provides a detailed outlook of all developing winter storms, patterns, model discussions and potential tracks during the 6-14 day period, a risk assessment for weeks 3/4 and monthly projections through the duration of the winter season. Updates are issued on-line at least 2 times per week.

*If you checked off any upgrades please sign and date below*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

6/2/2021